



Clo Movement

Website Privacy Policy

Clo Movement

Clo Movement Coaching Services

Trade Licence: 1624105

Dubai, United Arab Emirates

1. About This Policy

This Privacy Policy explains how Clo Movement ("we", "us", "our") collects, uses and protects personal information when you visit our website or contact us through it.

We are committed to handling your personal information responsibly and in line with UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data.

By using our website or submitting an enquiry, you confirm that you have read and understood this Privacy Policy.

2. Information We Collect

When you submit our enquiry form, we may collect:

- Your first name and surname
- Your WhatsApp number
- Your email address
- Your due date, if you are pregnant and choose to share it
- The programmes you are interested in
- Any questions or information you choose to include in your message

Your due date is health-related information. Sharing it is optional, and we only use it to recommend a suitable programme.

When you browse our website, our website platform may also automatically collect limited technical information, such as your browser type, device type, pages visited and general location, through cookies and similar technologies. See Clause 7 (Cookies).

3. How We Use Your Information

We use the information you provide to:

- Respond to your enquiry by WhatsApp or email
- Send you information about the programmes you are interested in
- Recommend a programme suited to your stage, such as pregnancy or postpartum
- Manage your booking if you decide to join a programme
- Keep a record of our communication with you

We will not use your information for marketing newsletters or promotions unless you have separately agreed to receive them.

4. Your Consent



By ticking the consent box and submitting our enquiry form, you agree to Clo Movement using your details to reply to your enquiry, including by WhatsApp.

You can withdraw your consent at any time by contacting us. Withdrawing consent does not affect any communication that took place before you withdrew it.

5. Sharing Your Information

We do not sell, rent or trade your personal information.

We only share your information where necessary to provide our services, including with:

- Our website platform (Wix), which hosts our website and stores enquiry form submissions
- WhatsApp (Meta), which we use to communicate with you
- Authorities, where we are required to do so by law

These providers process information under their own privacy policies and security measures. Some of them may store information on servers outside the United Arab Emirates.

6. Social Media Content

Our website may display content from our Instagram account and include links to our social media pages. When you interact with this content or visit these platforms, the platform may collect information about you under its own privacy policy. We are not responsible for how third-party platforms handle your information.

7. Cookies

Our website uses cookies and similar technologies, provided by our website platform, to make the website work properly and to understand how visitors use it. You can control or delete cookies through your browser settings. Blocking some cookies may affect how the website works.

8. How Long We Keep Your Information

We keep enquiry information only for as long as needed to respond to you and follow up on your enquiry. If you do not go on to join a programme, we will delete your enquiry information within 12 months, unless you ask us to delete it sooner.

If you join a programme, your information will be handled in line with the Terms & Conditions for that programme.

9. Keeping Your Information Secure

We take reasonable steps to protect your personal information from loss, misuse and unauthorised access. Access to enquiry information is limited to Clo Movement. No method of storing or sending information online is completely secure, but we work to keep your information safe.

10. Your Rights

You may contact us at any time to:

- Ask what personal information we hold about you
- Ask us to correct information that is inaccurate or incomplete
- Ask us to delete your information
- Withdraw your consent to being contacted

We will respond to your request within a reasonable time.



11. Children

Our website and enquiry form are intended for adults aged 18 and over. We do not knowingly collect personal information from children through our website.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website, and the date below shows when it was last updated.

13. Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact us:

- Email: info@clomovement.com
- WhatsApp: +971 54 442 1482

Strong Women, Body & Mind

Dubai, United Arab Emirates

Last updated: [October 2026]